Vulyk to Improve the Service Delivery in Ukraine

U-LEAD support project EGOV4UKRAINE
E-Governance Academy Kyiv Team

Implemented by

U-LEAD SUPPORT PROJECT EGOV4UKRAINE
Support to Decentralization Reform

778 ASCs, 125 in newly established hromadas
Vulyk and Trembita to support Service Delivery

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U-LEAD SUPPORT PROJECT EGOV4UKRAINE
Vulyk

- IT tool for newly established hromadas
- Digital working place for administrators of ASCs
- Ability to customize services
- Piloted at 10 ASCs
- 58 officials and 31 developers trained
- Implementation in collaboration with SKL International and NIRAS

https://vulyk.gov.ua/#/
Development of Vulyk continues to reach paperless service and once-only principle.
Trembita System as Basis for Service Development

- Customized X-Road (Estonia)
- Access to central registers
- Secure decentralized system certified in December 2018
- 144 officials trained

https://trembita.gov.ua/ua
• 15 authorities have joined with Trembita
• 9 authorities are connected to Trembita
• G2G services are under development
Thank you!