E-governance 2.0

Mart Mägi
Director General
Statistics Estonia
e-Estonia timeline

- 2000 – 2002
- 2003 – 2005
- 2006 – 2008
- 2009 – 2011
- 2012 – 2014
- 2015 – 2018
## Challenges: 5G

### Data Governance

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Data (incl. metadata) and interoperability standards

Data protection and quality guidelines
Data for making citizens’ lives better

In Estonia, make the maximum use of information and communication technologies (ICT) so that smart solutions could be used to increase the quality of life and employment, ensure the viability of the Estonian cultural space, increase productivity in the economy and efficiency of the public sector.

Estonian Digitalisation Strategy
Where to establish business

Where are the citizens?  
What is average income in the area?  
Where are competitors in the area?
New public services

Differences between supply and demand on the job market at EU as well as at regional level
Analyses about which jobs are most vulnerable to digitalisation
Side effect – “career path finder”
Main problems for decision makers

+ Missing data or information
+ Different or late information
+ Complicated – information overload
+ Where are we? Where do we want to be?
Same data for different levels

- Statistics Estonia
- Bank of Estonia
- Other statistics producers

Critical indicators

Different decision makers

Highest decision makers
Draft dashboard
“Tree of life”

- Circles: strategic levels / time
- Boughs: performance areas
- Leaves: 120 indicators with short explanation, current and target state and source of information
Empowering

Dashboards is not enough.

+ We do it for the citizens.
+ Simple approach
+ Strong media support
Thank you!