## Innovations That Fuel Digital Transformations



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## Digital society requires innovation

new processes shaping political priorities

digitally enabled citizens and business

more coherent & integrated solutions for complex challenges

changing expectations on governments ability to deliver public value

new actors in the design of public services

innovation-friendly citizens (millennials)

digital twins

AI already present in our lives

## Innovation & Digital Transformation

- data to optimize, transform or create entirely new services, advanced analytics & artificial intelligence
- workforce skills
- digital ecosystem, collaboration and partnership
- organisation reengineering
- digital platforms
- reference architectures and standards (interoperability, integration, info exchange)

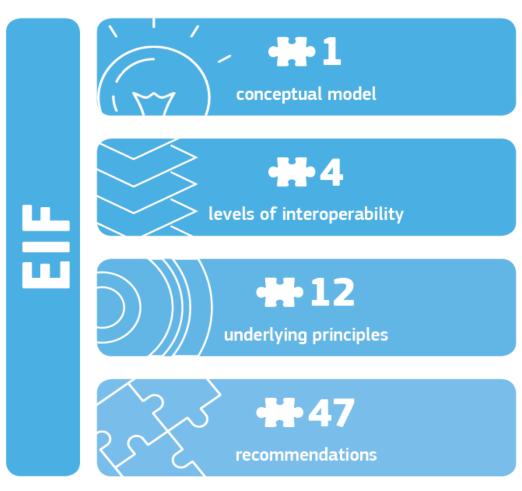


## **Innovations need Interoperability**

"Interoperability" means the ability of disparate and diverse organisations to *interact towards mutually beneficial and agreed common goals*, involving the sharing of information and knowledge between the organisations, through the business processes they support, by means of the exchange of data between their respective ICT systems.



## **European Interoperability Framework**



#### **12 Underlying Principles**

#### 1. Subsidiarity and proportionality

- 2. Openness
- 3. Transparency
- 4. Reusability
- 5. Technological neutrality and data portability
- 6. User-centricity
- 7. Inclusion and accessibility
- 8. Security and privacy
- 9. Multilingualism
- 10. Administrative simplification
- 11. Preservation of information
- 12. Assessment of effectiveness and efficiency



## ISA<sup>2</sup> - the EU interoperability programme

Promote a holistic approach to interoperability

Cross border, cross sector and user centric public administrations

Identify, create and operate interoperability solutions

Facilitate the reuse of interoperability solutions by European public administrations



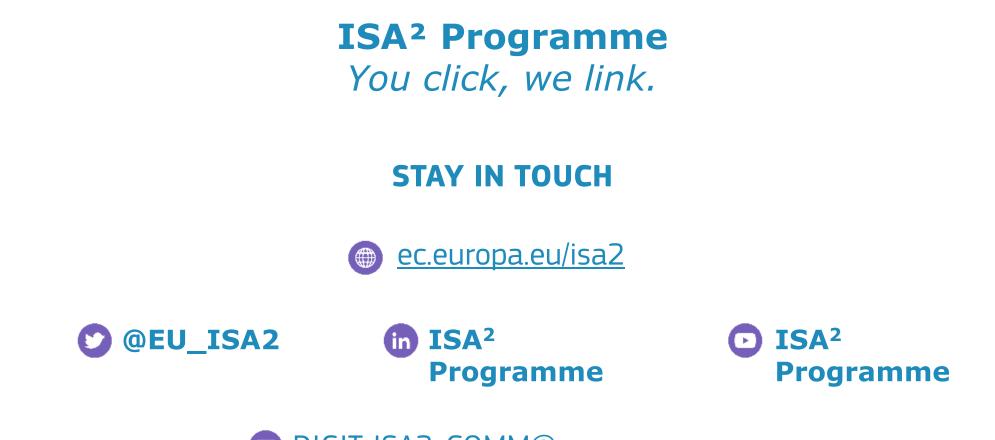
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Run by the Interoperability Unit at DIGIT (European Commission) with 131€M budget, the ISA<sup>2</sup> Programme provides public administrations, businesses and citizens with specifications and standards, software and services to reduce administrative burdens.

