

Digital Transformation-Canadian Experience: The Missing Link in eGovernment

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Digital Transformation - Canadian Experience

Phenomenal international success

Surveyed eGovernment in 80 countries

- 1. Integrate automated project & change mgt**
- 2. Compendium of 10 barriers & challenges**

Paradigm Shift to Comprehensive Use of Digital Power

1. **Integrate automated project mgt & change mgt to implement technical solution & people dimension:**
 - **Project mgt enhanced with technology to be results based not administrative compliance methodology**
 - **Change mgt to address conscious based leadership of people impact on environment**

Paradigm Shift to Comprehensive Use of Digital Power

2. Address compendium of 10 eGovernment barriers:

- **Manage conflicting stakeholders**
- **Adapt & blend technology, people & process**
- **Eliminate rewards to traditional business models**
- **Update system dev to incorporate politics & private sector**
- **Maintain & distribute lessons learned**
- **Upgrade interoperability & end excessive promises & metrics**
- **Judiciously manage information proliferation**
- **Holistically address project mgt as solution driver**
- **Embrace subject matter expertise**
- **Acknowledge enterprise wide organizational solutions**

Way Forward

Inspire digital transformation throughout society

Overcome 10 eGovernment barriers through integrated project & change mgt solution (IBM fellowship)

**Congratulations to Estonia for the
promotion of the digital age**

Thank you for the opportunity to contribute.

Shauneen