Digital Transformation-Canadian Experience:

The Missing Link in eGovernment

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Digital Transformation - Canadian Experience

Phenomenal international success

Surveyed eGovernment in 80 countries

1. Integrate automated project & change mgt
2. Compendium of 10 barriers & challenges
Paradigm Shift to Comprehensive Use of Digital Power

1. Integrate automated project mgt & change mgt to implement technical solution & people dimension:
   • Project mgt enhanced with technology to be results based not administrative compliance methodology
   • Change mgt to address conscious based leadership of people impact on environment
Paradigm Shift to Comprehensive Use of Digital Power

2. Address compendium of 10 eGovernment barriers:
   • Manage conflicting stakeholders
   • Adapt & blend technology, people & process
   • Eliminate rewards to traditional business models
   • Update system dev to incorporate politics & private sector
   • Maintain & distribute lessons learned
   • Upgrade interoperability & end excessive promises & metrics
   • Judiciously manage information proliferation
   • Holistically address project mgt as solution driver
   • Embrace subject matter expertise
   • Acknowledge enterprise wide organizational solutions
Way Forward

Inspire digital transformation throughout society

Overcome 10 eGovernment barriers through integrated project & change mgt solution (IBM fellowship)
Congratulations to Estonia for the promotion of the digital age

Thank you for the opportunity to contribute.

Shauneen